



JTA

# Growing Careers, Powering Local Business

**Job Training Albuquerque (JTA) is the City's premier workforce development program—**

helping small businesses grow by investing in their people. JTA delivers free, high-demand skills training, equipping employees to advance their careers while helping businesses build stronger, more competitive teams.



**JTA is a partnership between the City of Albuquerque and Central New Mexico Community College (CNM).**

The City's Economic Development Department (EDD) provides funding and strategic direction, while CNM Ingenuity administers the program—connecting businesses to a broad network of local training providers across a wide range of industries.

**The City of Albuquerque's EDD prioritizes workforce development as a driver of economic growth.**

By aligning training with employer needs, JTA helps workers increase earning potential, supports businesses in growing and hiring, and strengthens Albuquerque's economy.

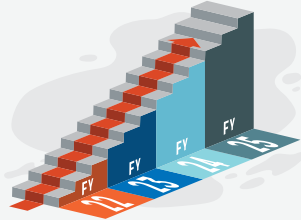


# JTA REACH

## January 2020–February 2026

**4400+**

**Employees Trained**



**415+**

**ABQ Small Business & Non-profits Engaged**



**1900+**

**Jobs Added**



**27%+**

**Average Wage Increase Reported**

**\$95.5M**

**Annual Earning Power Added**



**\$4.6**

**Million Invested**

**2x**

**Return on Investment**

### JTA in the News

- 1. City Aims to Add 1,000 Jobs**  
(Sept 2025)
- 2. Two City Programs Win Statewide Recognition**  
(Sept 2025)
- 3. Job Training Albuquerque has helped train 2,000 small business employees since 2020**  
(KRQE, October 2024)
- 4. City of Albuquerque expands free job training program**  
(KOB, August 2024)
- 5. Job Training Albuquerque offering hospitality courses**  
(Yahoo News, July 2024)
- 6. Job Training Albuquerque to include Hospitality Industry**  
(ABQ Journal, July 2024)
- 7. Job Training Albuquerque**  
(Economic Development Journal, Winter 2024)

# JTA

## Participant Success Stories

### Rocky Mountain Youth Corps

Rocky Mountain Youth Corps (RMYC) is a nonprofit youth development organization that provides paid workforce training and conservation service opportunities for young adults across New Mexico. For over 30 years, we have helped young people gain skills, confidence, and career pathways while completing meaningful projects that strengthen our communities and public lands.

We were founded to address youth unemployment and create opportunities for young people to build productive futures while making a positive difference in their communities. Investing in our staff's leadership and professional growth is essential to delivering high-quality programming and mentorship to the young people we serve.

We learned about Job Training Albuquerque through the parent of one of our crew members and recognized it as a valuable opportunity to invest in our team's professional development.

Through JTA, our staff participated in full-day leadership facilitation during our annual staff retreat. This training provided structured opportunities for reflection, communication, and leadership growth across our organization.

Because of this experience, our team has grown stronger, more aligned, and better equipped to support one another and the youth we serve. The facilitation strengthened collaboration, improved communication, and reinforced a shared sense of purpose among our staff.

Looking ahead, we are excited to continue building leadership capacity within our organization. Ongoing access to professional development through Job Training Albuquerque will help us grow our team's skills, strengthen our programs, and expand our impact across New Mexico.



Andrea Pepin,  
*Development Director*  
Rocky Mountain Youth Corps

### Heading Home

Our mission is to empower individuals experiencing homelessness through compassionate outreach, comprehensive support services, and community partnerships, creating pathways to stable housing and the opportunity to thrive. For over 22 years, we've been dedicated to empowering individuals and fortifying communities. In our search for a local training to support the growth of our hard-working staff, Heading Home's HR department found JTA. It has truly been the best discovery for our team's development! So far, leadership staff have participated in the following trainings: Leadership for New and Emerging Leaders, Non-Profit Leadership and Leadership Academy.

Up next, we are dedicated to equipping our front-line staff with specialized training to address the complex trauma they encounter daily. This focus ensures that our crisis intervention is always trauma-informed and supportive. At Heading Home, every individual we serve is met with compassion, dignity, and a commitment to their well-being. We look forward to working with JTA to develop a training that will support this effort.



Patricia Gonzales,  
*Director of Human Resources*  
Heading Home

### Southwest Glass & Glazing, Inc.

Southwest Glass & Glazing, Inc. is the most preferred Glazing subcontractor in the Southwest. We do glass installation under General Contractors in the commercial sector. Personally, I have taken several leadership courses at AGC NM (through JTA). My coworkers have taken courses in Project Management, leadership and other areas of Professional Development. We have always promoted from within our ranks but having access to these classes have made our promoted folks more confident and successful more quickly. Because of our President's challenge of "Every employee improving their professional skills in some meaningful way in 2025" we are all better in 2026. We had the best year ever for revenue and we all shared in the success. This year I am participating in Empowered and I will continue the leadership class series with Jan Maple through AGC NM, using JTA.



Michelle Lindholm, *HR Manager*  
Southwest Glass & Glazing, Inc.

## Barrett Foundation

Barrett Foundation Inc provides emergency shelter and supportive services to individuals in our community experiencing homelessness. (We have been) providing support to Albuquerque residents for forty years. (JTA) is a great program that offers professional development opportunities to staff. For non-profits, being able to access this resource allows us to use as much of our funding as possible to our community experiencing housing instability. Twenty-eight Barrett staff participated in at least JTA course this year. Our management team also participated in classes ranging from grant writing to human resources to Excel 101. JTA staff were also able to coordinate CPR classes through CNM for our entire staff. Staff shared that they obtained skills that benefited their ability to produce data, create invoices, and support staff in honing their professional development skills. Being able to access JTA trainings allows us to not only meet the needs of our staff but also the needs of our clients. Thank you so much!



Barrett  
Foundation, Inc.

Cory Lee,  
CEO  
Barrett Foundation



## Old Barrell Tea Company

Old Barrel Tea Company is a female, family-owned loose leaf tea manufacturer based in Albuquerque, New Mexico. We've been in business for 11 years and blend all of our teas locally, inspired by the Southwest and the flavors we grew up loving.

We were referred to JTA through the City of Albuquerque's Economic Development Department when we were looking for training opportunities for team members who wanted to grow in their roles. Through JTA funding, our team has completed multiple herbalism classes, a curanderismo course, business development trainings, HR classes, AI prompting training, and a full-day Everything DiSC leadership training for our managers.

The impact has been meaningful. Our employees are more confident and creative in problem-solving, more secure in their positions, and more strategic in areas like pricing, planning, and management. The training has strengthened our leadership team, improved operational efficiency, supported product innovation, and enhanced the way we communicate our story through marketing. It has also played a role in improving employee retention by helping our team feel invested in and inspired.

As we continue to grow, we would love to see even more flexibility in funding options. Because we operate in a niche manufacturing industry, some highly relevant courses don't always fall within the current funding structure. Greater flexibility would allow small, specialized businesses like ours to pursue targeted training that directly supports our unique needs.

We're very grateful for the support JTA provides to local businesses and the tangible impact it has made on our team.



Paola Huffman,  
Co-Owner  
Old Barrell Tea Company

# JTA

## Expanding Opportunities Across Albuquerque

Since launching in January 2020, JTA has grown dramatically. Over six years, worker enrollments have more than quadrupled, and participating businesses have nearly tripled.

This growth has helped local businesses add jobs, raise wages, and strengthen their teams—showcasing the program’s transformative results for Albuquerque’s economy. Sustaining this momentum could unlock even greater opportunities for workers and businesses citywide.

The impact goes beyond numbers. Employees gain skills, build confidence, and advance their careers in industries like hospitality, nonprofit services, early childcare, construction, and technology. Employers benefit from greater capacity without straining budgets, allowing them to reinvest in their teams and drive continued growth.

JTA continues to expand career pathways, strengthen the workforce, and grow the Albuquerque economy—one job at a time. **With each step forward, consistent investment in the program creates lasting opportunities, empowers residents, and builds economic resilience throughout the city.**



### Participating Industries:

- Early Childcare
- Construction
- Hospitality
- Nonprofits
- Technology
- ...and more

### Key Industries for the Future:

- Advanced Manufacturing
- Technology & IT
- Skilled Trades
- Renewable Energy
- Film/Digital Media
- ...and more



# JTA Training Partners



## New Mexico Restaurant Association

The New Mexico Restaurant Association is proud to partner with Job Training Albuquerque (JTA) as a trusted training provider supporting the hospitality workforce. In 2025, through this valuable partnership, NMRA successfully trained 236 restaurant employees in comprehensive food safety practices and helped 62 employees earn their New Mexico Alcohol Server Certification.

JTA's support allows us to expand access to high-quality, industry-recognized training that strengthens both employee skills and public safety. Our programs are designed to fully comply with the Albuquerque and Bernalillo County Food Safety Ordinance and New Mexico Alcoholic Beverage Control regulations, ensuring participants and employers remain in compliance while building professional knowledge and confidence.

We are grateful for JTA's commitment to workforce development and for investing in programs that help restaurants maintain safe, compliant, and well-trained teams. This partnership continues to make a meaningful impact on New Mexico's hospitality industry and the communities we serve.



Carol Wight  
CEO  
NMRA

## Three Sisters Kitchen

Three Sisters Kitchen staff have benefited greatly from Job Training Albuquerque training opportunities. In 2025, we were excited to offer team building in the kitchen workshops, four-hour hands-on collaborative cooking experiences, through JTA. In addition to learning culinary techniques and kitchen safety skills, cooking together offers unique opportunities to explore team communication, collaboration, and cohesion. Preparing and enjoying a meal together allows for a break from day-to-day activities and creates opportunities for reflection, relationship building, and realignment.



Anzia Bennett  
Executive Director  
Three Sisters Kitchen



**ONE**  
**ALBUQUE**  
**RQUE** economic  
development

**jta** job training  
albuquerque  
BUILDING ABQ'S WORKFORCE ONE WORKER AT A TIME

**CNM In**enuity, Inc.